

Dear Families and Friends of Luther Court Society,

The celebration of another joyful holiday season is nearly upon us! At Luther Court we are so thankful for the blessing of our residents, their families and all the wonderful people who support the work we do and the services we provide.

We are very proud to say that this year, in the accreditation process, Luther Court was recognized as exemplary - a testament to the dedication and caring of the staff, residents and families who make up our community.

We would like to share with you some thoughts of a Luther Court family member, Terry Stofer, whose parents were residents at Luther Court. It is so touching that a family, who did not know much about Luther Court, trusted us to care for their parents.

Here is what Terry had to say:



"When my parents became residents of Luther Court in July 2019, I knew very little about the facility and was simply following through on a suggestion made by Vancouver Island Health Authority / Island Health. It was important to our family to keep my parents safe and together for the remainder of their lives. They entered Luther Court as independent residences and began the waiting game and balancing act that comprises aging.

Our family took a calculated risk to hold out for long term care beds at Luther Court, first for my dad and then for my mum. The outstanding care and compassion demonstrated by ALL the staff – maintenance, kitchen, housekeeping, administration, health care workers and nurses

 was quite unbelievable. Not only was their excellent care and compassion directed toward my folks but also toward me.

Desperately in need of support, I was quickly enfolded and upheld by their love and dedication to their work. The marvellous culture of genuine care-giving demonstrated and permeated the entire Luther Court work force can only develop because the board and management embraces integrity, compassion and professionalism without compromise.

Luther Court is a one-of-a-kind facility! How wonderful it would be if all families could experience such care for their aging members".

We at Luther Court embrace our commitment to providing the kind of care that Terry speaks of. We all want that compassionate, capable care for our loved ones – a care that demonstrates daily the value we place on compassion to all who enter our doors.

Every day we strive to identify the services, and aids that will help us to deliver this care in the best possible way; one way we can do this is through the generous support and donations that you give to Luther Court.

This year we would like your help with purchasing a wheelchair washing machine. Currently staff must manually wash wheelchairs. This process takes time which could be better spent supporting our residents.

As well, our activity department would like to purchase a **Tovertafel** for our 3rd floor residents. A Tovertafel is an interactive game projector that provides activities for various levels of dementia.

It is a good example of how technology can help support our resident and increase the activity levels of our residents experiencing dementia.

We hope that you are able to help us again this year. It is through your support that our staff are able to enhance services and experiences for our residents.

Thank you for considering Luther Court and our residents.

From all of us at Luther Court, our best wishes to you and your families in the coming holiday season.

> Peter Kruselnicki Vice-Chair, Board of Directors



To make a donation:

Please go to tr	ne Luther Court <u>donation</u> page, or you	can mail a cheque directly to LCS.	
1. Enhanced Amenities and Programs: \$		2. Staff Training and Development \$ _	
3. Upgrades and Maintenance \$		4. Other	\$
0	Monthly Donation One Time Donation		
In Memory of		in Honour of	
Name		Email	
Address:			

If you have any questions please contact the Finance Office at 250-477-7241 ext. 220

Thank you for your generosity. Charity BN/Registration# 107650087RR0001 A tax receipt will be sent by email or mail.

> **Luther Court Society** 1525 Cedar Hill Cross Road, Victoria BC V8P 5M1